

Frequently Asked Questions



COVID-19, Academic Eligibility, and the Appeal for Probation

Academic Advising is here for you. We understand that the COVID-19 (CV19) crisis, campus closure, and the switch to online learning as led to unexpected challenges for many in our campus community. Our team remains available to support you during this extraordinary time. We encourage you to review this FAQ and [connect with your assigned advisor](#) should you have any questions.

What are the Emergency Grading Accommodations?

The University has implemented [Emergency Grading Accommodations](#) in response to COVID-19. We encourage you to review the [Emergency Grading Accommodations Impact Guide](#) when considering how these grading exceptions may impact you as you work to restore your academic eligibility. You are strongly encouraged to [consult your academic advisor](#) or a member of the [Academic Eligibility and Outreach Team](#) to understand how these grading accommodations apply to your unique academic circumstance.

How will I be notified of changes to my academic eligibility status?

As always, we encourage you to [check your current academic eligibility status](#) in ConnectCarolina. See "Check Your Academic Eligibility" for more information. You will also receive email communication from our office shortly after academic eligibility for the current term has been updated. All undergraduate students with an academic eligibility status of "[suspension](#)" by end of the current term must submit an [appeal for probation](#) to maintain course enrollment.

How will I be notified of changes to my financial aid (SAP) eligibility?

You may [check your financial aid \(SAP\) status](#) in ConnectCarolina. All students who do not maintain Satisfactory Academic Progress (SAP) must submit an [appeal for probation](#).

I was impacted by COVID-19 and am now on academic suspension and/or am SAP-ineligible. Will I need to appeal for probation?

Yes. While we understand that CV19 may have created additional hardships for you, the appeal for probation provides the opportunity to reflect on those challenges while creating thoughtful plans for how you might make progress towards your goals. Please know that the appeal for probation process is not meant to be punitive or anxiety-provoking; rather it is designed to serve as a space for [reflection, intentional planning, accountability, and support](#). The information that you provide in your appeal will allow our team to tailor the recommendations and holistic supports offered to you during this extraordinary time.

How do I prepare my appeal?

The [Appeal Resource Guide](#) is a very detailed resource that includes helpful tips for completing each component of the appeal for probation. While the appeal for probation requirements have not changed, you should plan to address the impact of CV-19 in your appeal submission (if appropriate):

- How has the transition to the remote learning environment impacted your academic success?
- What are your plans for engaging with [Restoring Eligibility](#) support and other [campus resources](#) while remote learning?
- How will you create structure and accountability while learning remotely?
- Should you choose to use the temporary "CV" grade due to the impact of CV-19, your plan of action should include your plan for resolving any incomplete coursework.

My final grades are not yet available, how do I submit grades for my appeal submission?

Each appeal should include documentation confirming grades earned this term (ex. screenshot of Sakai gradebook for each course or letter confirming grade from course instructor). Include your name, PID, and the course number on this documentation. Should you finish the term with temporary CV grades, you may also include written communication from the course instructor that confirms completion of all CV coursework.

I would like to take advantage of the academic options provided by the Emergency Grading Accommodation; how might this impact my appeal decision?

Our goal is to support you in making progress towards degree completion. As a general rule of thumb:

Temporary Grades – AB, CV, or IN

- Should you complete the term with **two or more temporary grades (AB, CV, or IN)**, we strongly encourage you to make significant progress towards resolving any incomplete coursework before attempting new courses or submitting an appeal for probation.
- If you have not yet resolved temporary grades from Spring or Summer 2020, you must do so prior to appealing for Spring 2021. *If you choose not to resolve your temporary grades from Spring or Summer 2020, provide an explanation of this in your letter of appeal.*
- If you have resolved the coursework, but the grade has not been updated to reflect a final grade, it is imperative that you include documentation of your completed work and/or communication with your professor in your appeal.

Pass/Low Pass/Fail

- For students on warning and probation, the expectation for academic recovery is a grade of C+ or better in each enrolled course. Should you choose to use the pass/fail accommodation available this Fall, a grade of "Pass" meets this expectation.
- **Two or more "Low Pass" or F grades** may indicate that you could benefit from reduced enrollment or time away from UNC while you work to resolve any challenges that impede your success.

I have submitted a request to use emergency grading accommodations for Spring or Summer 2020 course work that has not yet updated in ConnectCarolina --what should I do?

If you have submitted coursework from Spring or Summer 2020 and your grade has not been updated in ConnectCarolina, we encourage you to do the following:

- Email course instructor to request a status update. Once your instructor submits the grade change request to the Registrar's office, it may take up to three weeks for this request to be processed.
- Include with your appeal supporting documentation (i.e. screenshot from Sakai gradebook, written communication from course instructor, etc.) that confirms completion of all incomplete coursework and final course grade.

I plan to return to campus this Spring, but have not received my appeal for probation decision, what should I do?

Due to CV19, we encourage students to refrain from returning to campus until an appeal decision has been communicated.

I was approved for academic probation, what action must I take?

- Complete required engagement with Restoring Eligibility support and incorporate any recommendations outlined in your probation letter into your academic success plan
- "Attend" and fully participate in all course activities as outlined in the course syllabus
- Should you face any new academic challenges or setbacks, talk with your academic advisor or assigned counselor immediately. Should you face any other challenges related to CV19, connect with the [COVID-19 Student Care Hub](#).